

Death is a human event, not a medical event. Our team approach provides dignity and comfort for the patient and support for their family. In addition to physicians, nurses, state tested nursing assistants, social workers and spiritual counselors providing support, hospice volunteers focus on enhancing a patient's quality of life and provide assistance to family members.

There is no greater gift you can give to others than the gift of compassion. Stein hospice volunteers are a group of caring and committed people. They demonstrate their compassion with every patient or family they assist. Whether working directly with families or as support in the office, volunteers are a crucial part of the quality of care we provide.



# Discover

why some of the richest people in the world are not millionaires, they are



# Volunteers

*Johail Breclona*

## *Our Mission:*

To provide comfort,  
compassion and  
support during life's  
final journey...



1200 Sycamore Line • Sandusky, OH 44870  
419-625-5269 • 800-625-5269  
[www.steinhospice.org](http://www.steinhospice.org)



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# Volunteer Opportunities

## DIRECT CONTACT TEAM MEMBERS\*

work with patients and families in their residence, which may be a home or a facility. They lend a supporting presence under Stein Hospice care. Some of their responsibilities may include:

- Providing companionship for the patient
- Relieving caregivers to help them maintain a balance in their own lives
- Providing transportation or running errands

## SUPPLY DELIVERY TEAM MEMBERS\*

transport much-needed medicine and equipment to patients whose caregivers are unable to do so. They must have their own transportation and insurance, and are often asked to make a delivery with very little notice. Their services are a vital part of Stein Hospice care.

**BEREAVEMENT TEAM MEMBERS** are special listeners who help the family after the death of the patient. They provide loving, compassionate support to surviving friends and family for at least 13 months after the death of their loved one. Additional training is required.

The Bereavement team:

- Visit and listen to family members;
- Assure grieving persons that their feelings of loss, loneliness and sadness are normal;
- Assist with social or educational functions
- Help with memorial services
- Assist with the Children's bereavement department

## ADMINISTRATIVE SUPPORT TEAM MEMBERS

are necessary in helping the agency to function. They work in the office providing support to the administrative staff. Support team volunteers are encouraged to attend the "Introduction to Hospice" volunteer course. Some of their responsibilities include:

- Providing clerical support
- Assisting with deliveries
- Assisting with general secretarial functions
- Helping with community service projects

## SPECIAL PROJECT TEAM MEMBERS


work with Stein Hospice staff members on special events such as the annual "Light up a Life" celebration, Memorial Services and Fundraisers. They may bake cookies, assist with landscaping duties, help at the events, or many other possibilities! If you have a special talent or hobby, and would like to share it with us, we have a place for you!

\*These Volunteers must complete the LifeCourse™ training class.

## LifeCourse™

LifeCourse™ training sessions are held several times throughout the year in various locations within the Stein Hospice service area. This area includes Erie, Huron, Ottawa, Sandusky and Seneca counties and surrounding areas. This course explores the feelings and philosophies of the death and dying process, and must be taken by all Direct Contact and Bereavement Volunteers. It is open to all who are interested. It is not necessary to become a Stein Hospice volunteer.

Please contact the Stein Hospice office for dates and times of the next classes being held in your area.



For more information, please return this form to Stein Hospice.

I am interested in learning more about:

- Direct Contact Team
- Supply Delivery Team
- Bereavement Team
- Administrative Support
- Special Project Team

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

Phone: \_\_\_\_\_

E mail: \_\_\_\_\_

You may also contact Stein Hospice Volunteer Department by phone at 419-625-5269 or 1-800-625-5269 or email [volunteers@steinhospice.org](mailto:volunteers@steinhospice.org).

We look forward to hearing from you!

### Stein Hospice

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