

In Touch

October-November 2016

Stein Hospice Moves to Sycamore Line

When Stein Hospice became independent of Providence Hospital in 1983, they moved to a house on Columbus Avenue, which better accommodated the fast-growing organization. Within two years, as more and more people learned of their services, Stein Hospice needed additional space, which necessitated a move to a 2,000 square foot location at 122 W. Madison Street. Continued growth required Stein Hospice to expand into another 1,600 square foot space in the same building.

Before long, even that was not big enough to provide efficient work space for the staff or adequately accommodate grief counseling and education groups. "We had recently become Medicare certified, which allowed us to provide more services to our patients and increase our census. We had grown from a staff of one serving 16 patients in 1981 to a staff of 30 serving 156 patients in 1991," says Rosalie Perry, founder of Stein Hospice. "We had to find a bigger space."

In 1987 Stein Hospice was the recipient of almost \$500,000 from the estate of Selma Hose of Lebanon, Ohio who died in 1983. The bulk of her estate went to three small-town hospices in the state, including Stein Hospice. The money was to be used entirely on the purchase or construction of a hospice facility. Legal battles delayed the dispersal of the money, but Stein Hospice finally received the funds in 1991.

The next step was to find a site for the new hospice center. A building committee investigated more than 25 buildings for possible purchase or remodeling, but those options were deemed cost-prohibitive. In July 1992 Stein Hospice purchased 2.5 acres located on Sycamore Line, just north of the former Erie County Services building, from James and George Sortino for \$75,000. In return the Sortinos donated \$25,000 to Stein Hospice in memory of their brother, John. Stein Hospice planned to build an 8,400 square foot facility that would meet the organization's current space requirements and allow

for future growth. What made the property especially attractive was its easy accessibility to main highways in Erie and Huron counties.

To raise the additional \$469,000 needed to construct the new building, Stein Hospice conducted a capital campaign. Over \$557,000 was collected from businesses and members of the community. Construction began in November 1992 and was completed in July of the following year.

The new one story facility would serve as an administration building for staff and volunteers, provide a conference and resource center for the community, and offer a resource library available to the public, with books on hospice, death and dying, and bereavement. The facility also included a remembrance chapel, a storage area for medical equipment that could be loaned to hospice patients, and areas for bereavement assistance services, outreach programs and support groups.

A building dedication and open house was held October 17, 1993, which paid tribute to Sam and Rose Stein, whose original donation helped fund the hospice service.

In January of 1999, after 18 years of leading Stein Hospice, Rosalie retired. As well as founding the organization, she guided it through times of profound growth, culminating in the new building on Sycamore Line. "1989 to 1993 were intense years. We received Joint Commission Accreditation, were Medicare certified and built our new facility. It was just time for me to move on," she says.

The board of trustees of Stein Hospice looked within the organization to fill Rosalie's position and appointed Jan Bucholz, then serving as chief operating officer, as the new chief executive officer. Jan had joined the Stein Hospice family in January 1996. "My introduction to Stein Hospice occurred when I taught nursing students at the

continued on Page 2

MEDICAL DIRECTORS

James Preston, DO Andrew Ache, MD Reagan Bristol, DO Christina Canfield, MD Dennis Furlong, DO Lynn Chrismer, MD Michael McHenry, MD Edward Radatz, DO Larry Robinson, DO Sara Graham, DO Todd Williams, MD Robert Cromley, DO

MANAGEMENT

Jan Bucholz, MBA, MSN, RN, CHC, Chief Executive Officer Tamara Zuilhof, Chief Operating Officer Barb Metcalf, BSN, Chief Compliance Officer Jane Bruck, Finance Director Allison Burroughs, SHRM-CP, PHR, Human Resources Director

Gretchen Franklin, LISW-S, *Director of Complementary Services* Samantha Bechtel, MSSA, LISW-S, ACHP-SW, GC-C, *Chief Clinical Support Officer*

Beth Frank, MBA, BSN, CPHQ, *Quality and Education Director* Rev. M. Webster Maughan, *Staff Development Director* Amy Skolnik, M.Ed., *Outreach Director* JoAnn Didion, LISW-S, *Practice Manager*

STEIN HOSPICE

Mission Statement: To provide comfort, compassion and support during life's final journey.

LOCATIONS

Administrative Office Sandusky 1200 Sycamore Line Sandusky, Ohio 44870 419-625-5269 1-800-625-5269

Norwalk

257 Benedict Ave., Suite B Norwalk, Ohio 44857 419-663-3222

Please note, this is the correct address for our Norwalk office. It is currently listed incorrectly in the Yellow Pages phone book and online at yp.com and 411.com

Port Clinton

1848 E. Harbor Road Port Clinton, Ohio 43452 419-732-1787 Stein Hospice Care Center Firelands Regional Medical Center South Campus 1912 Hayes Ave., 3rd Floor Sandusky, Ohio 419-558-4164 1-866-230-7597

Tiffin

100 Madison St. Tiffin, Ohio 44883 419-447-0475

Lorain

4000 Oberlin Ave., Suite 4 Lorain, Ohio 44053 440-282-3939

Stein South

100 Liming Farm Road Mount Orab, Ohio 45154 937-444-2766

EMAIL

Volunteer info: volunteers@steinhospice.org Donor/event info: development@steinhospice.org Referrals/questions: referralcenter@steinhospice.org All other inquiries: steinhospice@steinhospice.org

IN TOUCH IS PUBLISHED BY:

Stein Hospice 419-625-5269, 1-800-625-5269 FAX 419-625-5761



www.steinhospice.org

GO GREEN

Help Stein Hospice save money and care for the environment by receiving "In Touch" electronically. Just send an email to newsletter@steinhospice.org and include both your email and mailing address. We will not distribute your email address or use it for any other purpose. "In Touch" is published quarterly and is also available online at www.steinhospice.org.

Sycamore Line continued from front page

Bowling Green State University Firelands nursing program. Some of my students did rotations at Stein Hospice and I respected what they did," says Jan. "My next experience with Stein Hospice was when I needed their services for my mother. They were so helpful to my mom, dad and me. That cemented my connection with them."

Jan began her tenure at Stein Hospice as a registered nurse. During the next few years she worked as a case manager, taught nursing education, became director of nursing and then chief operating officer. When she became the CEO she enrolled in the executive MBA program at Case Western Reserve University.

In the succeeding years, Stein Hospice increased their services to provide care 24 hours a day, seven days a week, 365 days a year. "We had the ability to provide admissions and anything else that was needed around the clock. We also were able to expand our services into Seneca and Sandusky counties," says Jan.

In 2004 Stein Hospice was caring for over 80 patients a day. As the number of patients increased, Jan and her staff realized that some of them required more care, especially for pain management, than could be safely provided in the home setting. "We needed a place where the patients could receive constant care from doctors and nurses. We considered starting a hospice house, but couldn't justify the cost. At that same time Firelands Regional Medical Center had just merged with Providence Hospital and there was quite a bit of empty space in the former Providence Hospital building. We thought it would make the perfect inpatient unit. We approached Firelands with our plan and they were very receptive to the idea. It was one of the best things we did. Our relationship with Firelands over the years has been the core of our success."

Stein Hospice renovated a 6,000 square foot space on the third floor, which included beds for 11 patients, a living room, kitchen and spa. The first patient was admitted in May 2004. Another seven beds were added later.

Today Stein Hospice provides an extensive array of services, ranging from nursing care to palliative care to grief counseling. The Stein Hospice staff provides care to those who wish to remain in their own home, and to those who live in nursing homes, assisted living or independent living arrangements. Other patients come to the inpatient unit for pain and symptom relief. "Our goal is to provide comfort and safety for the patient during their end of life and to provide comfort and assistance to family members as they care for their loved ones. This is an immense opportunity for healing and closeness. It's a sacred time for both patient and family," says Jan.

Stein Hospice Charity Golf Classic



On Wednesday, August 24th, golfers gathered at Eagle Creek Golf Club in Norwalk for the playing of the 22nd Annual Stein Hospice Charity Golf Classic. A new addition to the event this year was the golf ball cannon. The teams that shot the cannon enjoyed watching where it would land on the green. The team that came out the winner of Flight A was from Groff Funeral Home and Crematory and included Kyle Brubaker, Josh Mesenburg, Ryan Glass and Nathan Glass. There were three teams that shared the top score for Flight B, with the Ancora Group coming out on top after a scorecard playoff. This team included Dan Moncher, Tom Forester, Lee McDermond and Jim Wible. Because of the generosity of the sponsors and players, we are closer to winning our Race to a Million for this event.

Paws Up Pet Expo





On Saturday, August 27th, four-legged friends and their owners joined Stein Hospice for the Annual Paws Up Pet Expo at the Erie County Fairgrounds. The day was filled with demonstrations that included obedience, agility, a pet show and the Toledo Zoo. Many pet vendors filled the room and the pets could have their pictures taken at the photo booth. Thank you to all who attended.

Calendar of Events

October

PK 5K

October 9th • Registration 8:00 – 9:00 am, Race Start 9:30 am Lakeside Administration Office 236 Walnut Ave., Lakeside This run is to honor the memory of Patricia King Munn.

November

Wings for Warriors

November 20th • 12:00 – 4:00 pm Sandusky AmVets 307 Putnam St. Sandusky \$20 – all you can eat wings and beverages Enjoy the Browns vs. Steelers game

Hope for the Holidays

November 6th ● 2:00 – 4:30 pm Sandusky Yacht Club, Sandusky or

November 8th • 6:00 − 8:30 pm Huron County Chamber of Commerce, Conference Room 10, Norwalk

November 10th • 6:00 – 8:30 pm The Bellevue Hospital, Bellevue or

November 13th • 2:00 – 4:30 pm Magruder Hospital, Port Clinton

December

Light Up a Life

December 4th • 4:30 pm
First Presbyterian Church
Jackson and W. Washington Streets,
Downtown Sandusky

or

December 11th • 4:30 pm

St. Peter Evangelical Lutheran Church
243 Benedict Ave., Norwalk
Celebrate your Gift of Life at the Light Up A Life
Service and Tree Lighting Ceremony. Light a
bulb in memory of a loved one or to honor
someone living on one of the hospice holiday
trees. Family and Friends are welcome!



Sandusky Office 1200 Sycamore Line Sandusky, Ohio 44870

ph. 419-625-5269 fax 419-625-5761

Non-Profit Org. U.S. Postage PAID Sandusky, Ohio Permit No. 17

SUPPORT GROUPS

All groups are free and available to anyone in the community whether or not they have had previous involvement with Stein Hospice. For more information contact Kathy Failor, Bereavement Care Liaison 800-625-5269 or kfailor@steinhospice.org *Participants purchase their meal.

Adult Support Groups:

- Serenity Seekers: for the loss of any adult loved one.
- Healing Hearts: for graduates of Serenity Seekers.
- MOMS: for mothers who have experienced the death of a child, of any age (childhood to adulthood).
- A New Dawn: for adult survivors of divorce.
- A New Day: for graduates of A New Dawn.
- With the Guys: for men who have lost a loved one.
- Rain's End: for adults who have lost a loved one through suicide.
- Clear Skies: for graduates of Rain's End.
- Angel Warriors: for adult women who have lost a loved one and have challenges with self-esteem.
- M.I.S.S. You: for parents who are grieving loss through miscarriage, infant death and stillbirth.
- In It Together: for families who have a loved one in the military and deployed. Contact Kim Gentzel, 419-750-0642.

Adult Social Event Groups:

- Bunch for Lunch: Potluck 12 p.m., first Monday of month, at Stein Hospice, 1200 Sycamore Line.
- Sandusky Yacht Club Lunch Bunch*: 12 p.m., third Wednesday of month. 529 E. Water St., Sandusky.

- Huggers and Munchers*: 5 p.m., second Tuesday of month, at different restaurants.
- Healing Hearts Lunch Bunch*: 12 p.m., first Wednesday of month, at different restaurants.

Children and Adolescent Support Groups:

- Recovery Riders: for children ages 7-12 who have lost a loved one through death.
- R.U.O.K: for adolescents ages 13-18 who have lost a loved one through death.
- Tough Cookies: for children ages 7-12 who have had a loss through separation/divorce, a temporary or permanent placement out of their home or parents/ caretakers who have been incarcerated.
- Next Step: for adolescents ages 13-18 who have had a loss through separation/divorce, a temporary or permanent placement out of their home or parents/ caretakers who have been incarcerated.
- Club USA: for children ages 7-12 who have a loved one in the military who has been deployed.
- Camp Good Grief: a weeklong summer day camp for children ages 5-13, held in several local parks.