

## Stein Hospice Grows to Serve You

When Stein Hospice became independent of Providence Hospital in 1983, they moved to a house on Columbus Avenue, which better accommodated the fast-growing organization. Within two years, as more and more people learned of their services, Stein Hospice needed additional space, which necessitated a move to a 2,000 square foot location at 122 W. Madison Street. Continued growth required Stein Hospice to expand into another 1,600 square foot space in the same building.

Before long, even that was not big enough to provide efficient work space for the staff or adequately accommodate grief counseling and education groups. "We had recently become Medicare certified, which allowed us to provide more services to our patients and increase our census. We had grown from a staff of one serving 16 patients in 1981 to a staff of 30 serving 156 patients in 1991," says Rosalie Perry, founder of Stein Hospice. "We had to find a bigger space."

In 1987 Stein Hospice was the recipient of almost \$500,000 from the estate of Selma Hose of Lebanon, Ohio who died in 1983. The bulk of her estate went to three small-town hospices in the state, including Stein Hospice. The money was to be used entirely on the purchase or construction of a hospice facility. Legal battles delayed the dispersal of the money, but Stein Hospice finally received the funds in 1991.

To raise the additional \$469,000 needed to construct the new building, Stein Hospice conducted a capital campaign. Over \$557,000 was collected from businesses and members of the community. Construction began in November 1992 and was completed in July of the following year.

The new one story facility would serve as an administration building for staff and volunteers, provide a conference and resource center for the community, and offer a resource library available to the public, with books on hospice, death and dying, and bereavement. The

facility also included a remembrance chapel, a storage area for medical equipment that could be loaned to hospice patients, and areas for bereavement assistance services, outreach programs and support groups.

A building dedication and open house was held October 17, 1993, which paid tribute to Sam and Rose Stein, whose original donation helped fund the hospice service.

In January of 1999, after 18 years of leading Stein Hospice, Rosalie retired. As well as founding the organization, she guided it through times of profound growth, culminating in the new building on Sycamore Line. "1989 to 1993 were intense years. We received Joint Commission Accreditation, were Medicare certified and built our new facility. It was just time for me to move on," she says.

The board of trustees of Stein Hospice looked within the organization to fill Rosalie's position and appointed Jan Bucholz, then serving as chief operating officer, as the new chief executive officer. Jan had joined the Stein Hospice family in January 1996. "My introduction to Stein Hospice occurred when I taught nursing students at the Bowling Green State University Firelands nursing program. Some of my students did rotations at Stein Hospice and I respected what they did," says Jan. "My next experience with Stein Hospice was when I needed their services for my mother. They were so helpful to my mom, dad and me. That cemented my connection with them."

Jan began her tenure at Stein Hospice as a registered nurse. During the next few years she worked as a case manager, taught nursing education, became director of nursing and then chief operating officer. When she became the CEO she enrolled in the executive MBA program at Case Western Reserve University.

In the succeeding years, Stein Hospice increased their services to provide care 24 hours a day, seven days a week, 365 days a year. "We had the ability to provide



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## MANAGEMENT

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JoAnn Didion, LISW-S, *Practice Manager*

## STEIN HOSPICE

**Mission Statement:** *To provide comfort, compassion and support during life's final journey.*

## LOCATIONS

**Administrative Office**  
Sandusky  
1200 Sycamore Line  
Sandusky, Ohio 44870  
419-625-5269  
1-800-625-5269

**Stein Hospice Care Center**  
Firelands Regional Medical  
Center South Campus  
1912 Hayes Ave., 3rd Floor  
Sandusky, Ohio  
419-558-4164  
1-866-230-7597

**Norwalk**  
257 Benedict Ave., Suite B  
Norwalk, Ohio 44857  
419-663-3222  
*Please note, this is the correct  
address for our Norwalk office.  
It is currently listed incorrectly in  
the Yellow Pages phone book  
and online at yp.com and 411.com*

**Tiffin**  
100 Madison St.  
Tiffin, Ohio 44883  
419-447-0475

**Lorain**  
4000 Oberlin Ave., Suite 4  
Lorain, Ohio 44053  
440-282-3939

**Port Clinton**  
1848 E. Harbor Road  
Port Clinton, Ohio 43452  
419-732-1787

**Stein South**  
100 Liming Farm Road  
Mount Orab, Ohio 45154  
937-444-2766

## EMAIL

**Volunteer info:** [volunteers@steinhospice.org](mailto:volunteers@steinhospice.org)  
**Donor/event info:** [development@steinhospice.org](mailto:development@steinhospice.org)  
**Referrals/questions:** [referralcenter@steinhospice.org](mailto:referralcenter@steinhospice.org)  
**All other inquiries:** [steinhospice@steinhospice.org](mailto:steinhospice@steinhospice.org)

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## Grows to Serve *continued from front page*

admissions and anything else that was needed around the clock. We also were able to expand our service area. That expansion started with Seneca and Sandusky counties," says Jan.

In 2004 Stein Hospice was caring for over 80 patients a day. As the number of patients increased Jan and her staff realized that some of them required more care, especially for pain management, than could be safely provided in the home setting. "We needed a place where the patients could receive constant care from doctors and nurses. We considered starting a hospice house, but couldn't justify the cost. At that same time Firelands Regional Medical Center had just merged with Providence Hospital and there was quite a bit of empty space in the former Providence Hospital building. We thought it would make the perfect inpatient unit. We approached Firelands with our plan and they were very receptive to the idea. It was one of the best things we did. Our relationship with Firelands over the years has been the core of our success."

Stein Hospice renovated a 6,000 square foot space on the third floor, which included beds for 11 patients, a living room, kitchen and spa. The first patient was admitted in May 2004. Another seven beds were added later.

As Stein Hospice continued to nurture its relationship with its newly expanded service area a new and interesting opportunity had arisen. The State of Ohio wanted to open a hospice wing in their Georgetown facility. They were finding that without a hospice wing, veterans were dying without the care they deserved. Stein Hospice was one of three hospices asked to submit a proposal. The two local hospices declined the invitation to participate. Stein started the renovation on the wing and welcomed the first client in February, 2011.

That relationship resulted in the care of 177 veterans at the facility under the care of Stein Hospice till March of 2014 when the State was able to take over the management of the unit. By that time, Stein Hospice had developed a client base in the community and located a space and funding for their new home. The Brown County office at 100 Liming Farm Road, Mount Orab, Ohio opened in June of 2014.

Hospice industry veteran Teresa Johnson, RN, was named clinical administrator for the new office. Ms. Johnson is a dedicated hospice nurse and has been the clinical supervisor for Stein's operations at the Ohio Veterans Home in Georgetown, Ohio.

"The addition of a free standing office allows us to strengthen our commitment to the residents of Brown County," said Jan Bucholz, MBA, MSN, RN, CHC, chief executive officer. "We have had the privilege of serving the veterans in the Hospice wing at the Ohio Veterans Home, Georgetown for over three years. We have been serving a growing number of individuals in Brown County and the surrounding area for nearly two of those three years." "Ms. Bucholz added although we will miss the closeness with our veteran family,

we are thrilled that the State of Ohio is now able to open more beds for waiting veterans in need of care. The experience of working so far from our base has broadened our experience gained through 33 years of service in a six-county area in northern Ohio. Wherever we are, it is an honor to be invited in to the homes of seriously ill patients and their families as we provide care and support during a very difficult time. We look forward to continuing the relationship of trust with those we serve and the community.”

Today Stein Hospice provides an extensive array of

services, ranging from nursing care to grief counseling. The Stein Hospice staff provides care to those who wish to remain in their own home, and to those who live in nursing homes, assisted living or independent living arrangements. “Our goal is to provide comfort and safety for the patient during their end of life and to provide comfort and assistance to family members as they care for their loved ones. This is an immense opportunity for healing and closeness. It’s a sacred time for both patient and family,” says Jan.

## Volunteer Opportunities Available

by Vernon Green

There is no greater gift you can give to others than the gift of caring, and compassion. Please consider being part of the team of caring and committed men and women as a Stein Hospice Volunteer. Stein Hospice volunteers demonstrate their compassion with every patient or family they assist. Whether working directly with our patients and families, as a support in the office or at special events, our Stein hospice volunteers are a crucial part of the care we provide.

Stein Hospice provides many areas and opportunities for our volunteers to serve. A few examples are:

**Direct Care Team Members:** \*Volunteers work directly with patients and families in their residence or nursing facility. Our volunteers lend a supporting caring presence under Stein Hospice care.

**Spiritual Support Volunteer:** \*\* Stein Hospice is looking for Spiritual Support Volunteers to visit with patients. Spiritual Support volunteers will visit as directed by our individual Plans of Care, which will include offering Spiritual and Emotional support. They will provide a listening ear and caring presence. Our Spiritual Support volunteers come from all faith traditions and will take time to listen to the patient and family needs and concerns. These volunteers may also provide times for:

- Devotional or Scripture reading
- Visits with patients who request prayer
- Eucharistic Ministers/Communion
- Support and Honor patients beliefs and faith traditions
- Companionship visits

All potential candidates must have at least some form of additional training outside of Stein Hospice Life

Course and Spiritual support training prior to becoming a candidate for this role at Stein Hospice such as being a Clergy or Nun, licensed lay person, Stephen ministry training or Theological training. Our Spiritual Support volunteers truly will make a difference.

**Special Project Team Members:** \*Volunteers work with Stein staff members on special events such as the annual “Light Up A Life” celebration, Memorial services, and various outreach or fundraisers.

**Supply Delivery Team Members:** \*Volunteers transport much needed supplies to patients whose caregivers are unable to do so.

**Administrative Support Team Members:** \*Volunteers work in the office providing support and assistance to the Stein staff.

*\*All Volunteers must complete the Life Course training class.*

*\*\*Spiritual Support Volunteer must complete both the Life Course and additional Spiritual Support Volunteer Training course.*

The next Life Course training session for the Stein South area will be four sessions and is scheduled for the evenings of October 4th, 6th, 11th, and 13. If you have any questions or would like to volunteer for Stein Hospice contact Stein Chaplain/volunteer coordinator Vernon Green at 937-444-2766 (office) or 419-656-3905 (cell) or [vgreen@steinhospice.org](mailto:vgreen@steinhospice.org)

Our mission: to provide comfort, compassion and support during life’s final journey.





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# Hotcake Hustle

5K – Pancake Breakfast – 1 Mile Family Fun Run

Saturday, November 12, 2016

Brown County Fairground – Rhonemus Hall

Sponsored by  
Cahall Funeral Home

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Now  
[steinhospice.org](http://steinhospice.org)



Light Up A Life  
and Hope for  
the Holidays

December 3rd  
4:30 pm

Mt. Orab  
Church of Christ