

In Touch South

October-December 2017

Stein Hospice Reviews from Facebook:

My father, Donald Hunter, passed away this month.

After a very rough time in the ICU, he was transported to Sandusky. I couldn't be more thankful for the fine care he received on arrival. He was bathed, shaved, and made comfortable in a warm bed. For the first time in a week, he seemed relaxed and himself. He awakened for awhile, smiled at some stories we told, then went to sleep. All of the staff were so helpful, caring for my dad as if he were one of their own for his last few days.

- Michael J Hunter

My grandfather received care from Stein first at home and then as an inpatient. I can not imagine asking for any more than what these amazing folks did not only for him, but for our family. Their support was unwavering and they knowledgeably answered all of our questions. While I hope you never need this service... don't think twice about calling Stein if you do.

- Ashley Caskie

I would like to give a huge thank you to all the nurses at Stein Hospice. They treated my dying dad as if he were their family. I could never explain the gratitude I have for the ladies in Sandusky. He held out for ten days even though the doctors said he would only live for 48 hours. He never had any pain or discomfort the whole time he was in there. Thank you very much.

I just want to say a special thank you to Stein Hospice for the wonderful in home care you provided for my mother Sandra during her final days. It took a lot of stress off of our family so we could be there to visit with her and comfort her. You could tell my mother was happy to be at home and at peace. The nurses for the around the clock care were absolutely fantastic and became like family. A special thank you to nurse Kristy W. You had such compassion with our mother and did a wonderful job answering our questions and putting us at ease. Thank you for making such a difficult experience a little easier.

- Karrah Trainer Raber

They were with us for the end days of both of my parents. There are no words to express my gratitude and admiration. My Mother spent ten days in the Stein facility. It was so comforting for Mother and for the whole family. So many got a chance to say goodbye. My Dad was in a nursing home when Hospice came. They spent so much time with him when we were not able to. They explained the changes as they came. We were prepared and again comforted. Stein Hospice is marvelous. I can't praise them and thank them enough.

- Diane L. Williams Willis



MEDICAL DIRECTORS

James Preston, DO Andrew Ache, MD Reagan Bristol, DO Christina Canfield, MD Dennis Furlong, DO Michael McHenry, MD Edward Radatz, DO Larry Robinson, DO Sara Graham, DO Todd Williams, MD Robert Cromley, DO

MANAGEMENT

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Tamara Zuilhof, Chief Operating Officer
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Chief Clinical Support Officer

Beth Frank, MBA, BSN, CPHQ, Quality and Education Director JoAnn Didion, LISW-S, Practice Manager

STEIN HOSPICE

Mission Statement: To provide comfort, compassion and support during life's final journey.

LOCATIONS

Administrative Office Sandusky 1200 Sycamore Line Sandusky, Ohio 44870 419-625-5269 1-800-625-5269

Norwalk

257 Benedict Ave., Suite B Norwalk, Ohio 44857 419-663-3222

Please note, this is the correct address for our Norwalk office. It is currently listed incorrectly in the Yellow Pages phone book and online at yp.com and 411.com

Port Clinton

1848 E. Harbor Road Port Clinton, Ohio 43452 419-732-1787 Stein Hospice Care Center Firelands Regional Medical Center South Campus 1912 Hayes Ave., 3rd Floor Sandusky, Ohio 419-558-4164 1-866-230-7597

Tiffin

100 Madison St. Tiffin, Ohio 44883 419-447-0475

Stein South

100 Liming Farm Road Mount Orab, Ohio 45154 937-444-2766

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Volunteer info: volunteers@steinhospice.org Donor/event info: development@steinhospice.org Referrals/questions: referralcenter@steinhospice.org All other inquiries: steinhospice@steinhospice.org

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www.steinhospice.org

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Volunteer Opportunities at Stein Hospice

Direct Care Team

Direct Care Team Members work with patients and families in their residence, which may be a home or a facility. They lend a supporting presence under Stein Hospice care. Some of their responsibilities may include:

- Providing companionship for the patient
- Relieving caregivers to help them maintain a balance in their own lives
- Providing transportation or running errands

Supply Delivery Team

Supply Delivery Team Members transport much-needed supplies medicine and equipment to patients whose caregivers are unable to do so. They must have their own transportation and insurance, and are often asked to make a delivery with very little notice. Their services are a vital part of Stein Hospice care.

Bereavement Team

Bereavement Team Members are special listeners who help the family after the death of the patient. They provide loving, compassionate support to surviving friends and family for at least 13 months after the death of their loved one. Additional training is required. The Bereavement team:

- Visit and listen to family members
- Assure grieving persons that their feelings of loss, loneliness and sadness are normal
- Assist with social or educational functions
- Help with memorial services
- Assist with the Children's bereavement department

Administrative Support Team

Administrative Support Team Members work in the office providing support to the administrative staff. Support team volunteers are encouraged to attend the "Introduction to Hospice" volunteer course. Some of their responsibilities include:

- Providing clerical support
- Assisting with deliveries
- Assisting with general secretarial functions, including mailings
- Helping with community service projects

Special Project Team

Special Project Team Members work with Stein Hospice staff members on special events such as the annual "Light up a Life" celebration, Memorial Services and fundraisers. Jobs include baking cookies, gardening, assisting with registration and event set-up. If you have a special talent or hobby, and would like to share it with us, we have a place for you.





Stein Hospice at the Brown County Fair

The Brown County Fair is an event like you could not believe. The surrounding towns and schools completely shut down for the week. The community puts all hands on deck to make their County Fair something spectacular! The fair opens on Monday night with an enormous parade. Over 200 businesses and organizations pull together to make a parade that truly lasts for hours.

Amanda Michaels, Shelby Durbin, Sam Bechtel, Teresa Johnson and new Social Worker, Savannah Turner, all worked diligently to make Stein Hospice a special part of the parade. It was great awareness for our organization, and it was inspiring to hear people yell from the sidelines, "Thank you for taking care of my brother," or "You took care of my grandma and you were amazing." Stein Hospice was proud to be a part of the wonderful event.

Let's Cannect







Stein Hospice

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JOIN THE CONVERSATION!



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