

*"The smallest act of kindness
is worth more than the grandest intention."
~Oscar Wilde*

Our Volunteers Have Heart

The passion and dedication of our incredible volunteers help fuel and elevate Stein's overall commitment to provide excellent and compassionate care. Volunteers provide comfort in a number of ways, ranging from taking the time to read the newspaper aloud to listening to music, chatting or praying with patients. While each act may seem small, the combined efforts of Stein's volunteers generate a constant uplifting and impactful presence.

Stein's Volunteer Supervisor, Amanda Michaels, shares, "Although Hospice care is about providing end of life care, it's actually about living, living with the best quality of life possible during the final stages of life. Volunteers help enhance this quality of life. It's a gift."

Our volunteers at Stein Hospice genuinely go above and beyond in their efforts on a daily basis. Whether focused on patient care or non-patient care, each maintains a selfless focus on giving back. Amanda shares, "I overheard

a comfort care volunteer, Pat Eckel, explain the services she provides as 'so rewarding, such an honorable thing to do.' This couldn't hold truer. It is Stein's mission to provide comfort, compassion, and support during life's final journey. Our volunteers truly live this mission out, radiating an undeniable positive energy to the lives they touch. They are appreciated more than words can say."

The quality time our volunteers spend with patients also results in meaningful friendships. Recently, volunteer Greg Hill (a proud U.S. Veteran who visits fellow Veteran patients) shared that when he walked in to visit a patient, the patient said, "I missed you." Those three words serve as a powerful reminder of how big an impact volunteers make by spreading love, comfort and cheer.

Would you consider volunteering your time to serve our wonderful patients? If so, we encourage you to take the leap! Here are some of the many ways that Stein volunteers can get involved:

- Companionship to patients and their families
- Event volunteer support
- Bereavement support
- Office Support
- Encore Resale Shop
- Paws Up Pet Therapy
- Bedside Vigil Support (when death is nearing)
- Veterans Services

With further training opportunities available, volunteers may also gain the knowledge they need in order to provide additional support through Reiki, Coma Communications, Comfort Touch, and more.

If interested in learning more about volunteering, please contact Stein Hospice at 1.800.625.5269.

Generosity

At Stein Hospice, volunteer efforts don't go unnoticed. One way we say "thank you" is through hosting an annual volunteer appreciation luncheon during Volunteer Appreciation Month in April.



(Left to right: Carrie Widman, Dick Mittendorf, Heidi Golob, Julie Hohman, Norma Scally, and Bill Grad) The patient and non-patient volunteers featured in this photo were recognized for their outstanding support provided to Stein Hospice during this year's appreciation luncheon, and for contributing the highest number of hours to the organization during 2018. Thank you to these and all of our amazing volunteers!

Upcoming Volunteer Training Sessions (Life Courses)

FRMC South Campus – 3rd Floor
1912 Hayes Avenue, Sandusky, Ohio 44870
October 21st – 24th 4 p.m. – 7 p.m.

Future LifeCourse Training

181 E Perry Street, Tiffin, Ohio 44883

Dates & Times: TBD

If interested in attending, please contact Stein Hospice to receive updated schedule

STEIN PHYSICIANS

James Preston, DO – Medical Director
Reagan Bristol, DO
Christina Canfield, MD
Michael McHenry, MD
Edward Radatz, DO
Larry Robinson, DO
Todd Williams, MD

SENIOR MANAGEMENT

Jan Bucholz, MBA, MSN, RN, CHC, Chief Executive Officer
Tamara Zuillhof, Chief Operating Officer
Barb Metcalf, BSN, Chief Compliance Officer
Jane Bruck, Finance Director
Allison Burroughs, SHRM-CP, PHR, Human Resources Director
Samantha Bechtel, MSSA, LISW-S, ACHP-SW, GC-C,
Chief Clinical Support Officer
Beth Frank, MBA, BSN, CPHQ, Quality and Education Director
Michael Marsh, RN, Director of Nursing

STEIN HOSPICE

Mission Statement: To provide comfort, compassion and support during life's final journey.

LOCATIONS

Administrative Office
Sandusky
1200 Sycamore Line
Sandusky, Ohio 44870
419-625-5269
1-800-625-5269

Norwalk
49C Benedict Ave.
Norwalk, Ohio 44857
419-663-3222

Port Clinton
1848 E. Harbor Road
Port Clinton, Ohio 43452
419-732-1787

Stein Hospice Care Center
Firelands Regional Medical
Center South Campus
1912 Hayes Ave., 3rd Floor
Sandusky, Ohio
419-558-4164
1-866-230-7597

Tiffin
100 Madison St.
Tiffin, Ohio 44883
419-447-0475

Stein South
100 Liming Farm Road
Mount Orab, Ohio 45154
937-444-2766

EMAIL

Volunteer info: volunteers@steinhospice.org
Donor/event info: development@steinhospice.org
Referrals/questions: referralcenter@steinhospice.org
All other inquiries: steinhospice@steinhospice.org

IN TOUCH IS PUBLISHED BY:

Stein Hospice
419-625-5269, 1-800-625-5269
FAX 419-625-5761



www.steinhospice.org

GO GREEN

Help Stein Hospice save money and care for the environment by receiving "In Touch" electronically. Just send an email to newsletter@steinhospice.org and include both your email and mailing address. We will not distribute your email address or use it for any other purpose. "In Touch" is published quarterly and is also available online at www.steinhospice.org.

Message from Chief Executive Officer



Jan Bucholz

Dear Readers:

I am writing today to share some exciting news – the Board of Directors of Stein Hospice today approved preliminary plans to partner with Community Hospice Care of Tiffin, a not-for-profit organization serving residents of Seneca County. This partnership was initiated by the Board of Community Hospice, to strengthen not-for-profit hospice services to residents served by both organizations in a time of increased competition and decreased reimbursement from Medicare that is experienced by all hospices nationwide.

As a valuable supporter of Stein Hospice, I want to make sure you understand what to expect moving forward. This is a natural fit, as both organizations share a deep commitment to our communities and to offering not-for-profit, compassionate help for patients and their families. Stein already serves patients and their families in Seneca County, so we anticipate integrating our two teams, as we work to fully align both organizations.

Each organization currently serves about 20 patients in Seneca County, although Stein Hospice's total service area is much larger, serving more than 270 patients in five additional counties. By combining the two organizations, we will be able to offer more resources to all families served by Stein and Community Hospice. We look forward to a smooth transition, and will work with staff to deliver education and training to integrate the organizations smoothly. Each organization has unique strengths that will benefit from a rich depth of offerings, including bereavement, palliative care and comfort services, as well as experienced hospice and palliative care certified medical directors and nurse practitioners.

In the weeks and months ahead, Stein and Community will be working through details such as integrating electronic medical records. Once that work is complete, staff will be combined and the best practices of both organizations adopted, to more efficiently serve the community.

If you have any questions about this, please don't hesitate to contact me. With your ongoing support, we can ensure families continue to have access to help with end-of-life care needs, and that patients with terminal illnesses continue to receive amazing care at the most vulnerable time of their lives.

Sincerely,

Jan Bucholz, MSN, MBA, RN, CHC
Chief Executive Officer
Stein Hospice

Encore Shop Sales

July – Christmas in July

50% off all Christmas items July 16th through July 27th



August – Bag Sale

Fill the bag with clothing, shoes, purses hats, belts and formal wear for \$20
August 20th through August 31st



September – End of Summer Sale

All summer clothing 50% off



*Donations accepted at the shop Tuesday through Saturday 11 a.m. to 3 p.m.
Please use back door (behind Daly's) for larger donations*

Encore Shop Daily Discounts



TUESDAY

20% off framed
artwork
and lamps



WEDNESDAY:

20% off clothing, shoes
and purses

THURSDAY:

20% off knick-knacks
and dishes



FRIDAY:

10% off furniture

SATURDAY:

Books, BOGO - same
or lesser value



If you need a speaker for your group, we are available. We can tell your members about the Encore Shop and volunteer opportunities at the shop. Please contact us 419-502-0019 to arrange for a speaker.



Encore Shop Volunteers



Encore and Erie County Senior Center volunteers participated in the Razzle Dazzle fashion show in April.

Volunteer Testimonials

Cathy Pifer

I like:

- The managers and other coworkers
- Clean and neat environment
- Talking with customers
- Creating Displays
- Seeing people enjoy quality items at good prices
- Getting wonderful donations ready for their new families



Trish Delameter

We have great items! Always something different coming through the door, you just never know what you are going to find. Our customers love the treasure hunt.

Patty Stewart

I love being with my fellow volunteers and giving back to Stein Hospice for all they have done for my family. Volunteering fills a void and gives me purpose. The best part of my life is sharing my time and talents with others.



Virtual Reality *with* Stein Hospice

Let life's final journey
take you anywhere!



YOU can
help make
wishes
come true!

Happiness and
relaxation can
be found
through virtual
experiences.

We need
YOUR help!

Online donations
appreciated!

<http://www.give65.org/steinhospicevr>

JULY events

Celebrate Independence Day

Huron County Senior Center

Date: Tuesday, July 2nd

Location: 130 Shady Lane Drive, Norwalk, OH

Time: 11:30am-12:30pm

What is Reiki?

Lakeside Chautauqua

Date: Tuesday, July 9th

Location: Wellness Center, E. 6th Street, Lakeside, OH

Time: 3:00pm-4:00pm

Speaker: Rachel Berry

Ice Cream Sundae Social

Elmore Senior Center

Date: Tuesday, July 16th

Location: 19225 Witty Road, Elmore, OH

Time: 12:00pm-1:00pm

Genoa Senior Center

Date: Friday, July 19th

Location: 514 Main Street, Genoa, OH

Time: 12:00pm-1:00pm

National Hot Dog Day

Harbor View Apartments

Date: Thursday, July 18th

Location: 115 Franklin Street, Sandusky, OH

Time: 11:30am

Memories From The Heart (Journaling)

Clyde Senior Center

Date: Wednesday, July 10th

Location: 131 South Main Street, Clyde, OH

Time: 10:30am-11:30am

Harbor View Apartments

Date: Wednesday, July 24th

Location: 115 Franklin Street, Sandusky, OH

Time: 2:00pm-3:00pm

Introduction to Labyrinth

Gibsonburg Senior Center

Date: Monday, July 29th

Location: 100 Meadow Lane Gibsonburg, OH

Time: 10:30am-11:30am

Speaker: Gretchen Franklin

AUGUST events

Memories from the Heart

Fremont Senior Center

Date: Monday August 5th

Location: 1101 Castalia Street, Fremont, OH

Time: 10:30am-11:30am

Clyde Senior Center (Journaling)

Date: Wednesday, August 14th

Location: 131 South Main Street, Clyde, OH

Time: 10:30am-11:30am

Lakeside Chautauqua (Journaling)

Date: Thursday, August 22nd

Location: Wellness Center, E. 6th Street, Lakeside, OH

Time: 4:00pm-5:00pm

Speaker: Sherri Bourne

Harbor View Apartments

Date: Wednesday August 28th

Location: 115 Franklin Street, Sandusky, Oh

Time: 2:00pm-3:00pm.

Root Beer Floats

Huron County Senior Center

Date: Tuesday August 6th

Location: 130 Shady Lane Drive, Norwalk, OH

Time: 11:30am-12:30pm

Willard Senior Center

Date: Wednesday August 28th

Location: 315 E. Tiffin Street, Willard, OH

Time: 11:30am-12:30pm

Gibsonburg Senior Center

Date: Monday August 26th

Location: 100 Meadow Lane, Gibsonburg, OH

Time: 10:30am-11:30am

Relaxation Techniques

Port Clinton Senior Center

Date: Thursday August 8th

Location: 320 E. 3rd Street, Port Clinton, OH

Time: 11:30am-12:30pm

Oak Harbor Senior Center

Date: Monday August 12th

Location: 8180 State Rt 163, Oak Harbor, OH

Time: 11:30am-12:30pm

Genoa Senior Center

Date: Wednesday August 21st

Location: 514 Main Street, Genoa, OH

Time: 12:00pm-1:00pm

Donut Day

Elmore Senior Center

Date: Tuesday August 13th

Location: 19225 Witty Road, Elmore, OH

Time: 12:00pm-1:00pm

Danbury Senior Center

Date: Tuesday August 13th

Location: 8470 E. Harbor Road, Marblehead, OH

Time: 5:00pm-6:00pm

Healing Power of Life Review

Lakeside Chautauqua

Date: Thursday, August 22nd

Location: Wellness Center, E. 6th Street, Lakeside, OH

Time: 3:00pm-4:00pm

Speaker: Samantha Bechtel

Fundraising Events



Race in the Bay

Harbor Bay Yacht Club – July 6



Sporting Clay Shoot

W.R. Hunt Club – July 14



Stein Hospice Charity Golf Classic

Eagle Creek Golf Club _ August 28

SEPTEMBER events

Celebrate Grandparents

Huron County Senior Center

Date: Tuesday September 3rd

Location: 130 Shady Lane Drive, Norwalk, OH

Time: 11:30am-12:30pm

Genoa Senior Center

Date: Friday September 6th

Location: 514 Main Street, Genoa, OH

Time: 12:00pm-1:00pm

Port Clinton Senior Center

Date: Tuesday September 10th

Location: 320 E. 3rd Street, Port Clinton, OH

Time: 11:30am-12:30pm

Elmore Senior Center

Date: Thursday September 12th

Location: 19225 Witty Road, Elmore, OH

Time: 12:00pm-1:00pm

Oak Harbor Senior Center

Date: Monday September 16th

Location: 8180 State RT. 163, Oak Harbor, OH

Time: 11:30am-12:30pm



Memories From the Heart

Fremont Senior Center

Date: Monday September 9th

Location: 1101 Castalia Street, Fremont, OH

Time: 10:30am-11:30am

Clyde Senior Center (Journaling)

Date: Wednesday, September 11th

Location: 131 South Main Street, Clyde, OH

Time: 10:30am-11:30am

Harbor View Apartments

Date: Wednesday September 25th

Location: 115 Franklin Street, Sandusky, OH

Time: 2:00pm-3:00pm

Bingo

Danbury Senior Center/ Patriotic Bingo

Date: Tuesday September 10th

Location: 8470 E. Harbor Road, Marblehead, OH

Time: 5:00pm-6:00pm

Gibsonburg Senior Center/ Fall Bingo

Date: Monday September 30th

Location: 100 Meadow Lane, Gibsonburg, OH

Time: 10:30am-11:30am

Red, White, and Blue Day

Willard Senior Center

Date: Wednesday September 11th

Location: 315 E. Tiffin Street, Willard, OH

Time: 12:00pm-1:00pm

(To become involved contact Shelby Brossia sbrossia@steinhospice.org or 419-625-5269)



PK5K

Lakeside Chautauqua – October 13



Winning Team for the Traveling Trophy



Sandusky Office
1200 Sycamore Line
Sandusky, Ohio 44870

ph. 419-625-5269
fax 419-625-5761

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SUPPORT GROUPS

All groups are free and available to anyone in the community whether or not they have had previous involvement with Stein Hospice. For more information contact Kathy Failor, Bereavement Care Liaison 800-625-5269 or kfailor@steinhospice.org

SERENITY SEEKERS

Bellevue

8/1 – 9/5
Thursdays
5:30pm – 7pm
The Bellevue Hospital
1400 W. Main St.
Bellevue, Ohio 44811

Norwalk

9/10 – 10/15
Tuesdays
5pm – 6:30pm
The Coffee House
(formerly Sheri's Coffee House)
27 Whittlesey Ave.
Norwalk, OH 44857

Sandusky

9/25 – 10/30
Wednesdays
5:30pm – 7pm
Stein Hospice
1200 Sycamore Line
Sandusky, OH 44870

HEALING HEARTS

Sandusky

7/11, 8/1, 9/5
Stein Hospice
1200 Sycamore Line
Sandusky, OH 44870
5:30pm – 6:30pm*

Norwalk

7/11, 8/8, 9/12
The Coffee House
(formerly Sheri's Coffee House)
27 Whittlesey Ave.
Norwalk, OH 44857
5pm – 6pm*

Port Clinton

7/17, 8/21, 9/18
Magruder Hospital
Conference Room C,
615 Fulton St,
Port Clinton, OH 43452
10am – 11am*

*Call Kathy Failor, Bereavement
Care Liaison for reservation –
419-625-5269

HEALING HEARTS LUNCH BUNCH

Norwalk

(Pay for your own meal)
7/3, 8/7, 9/4
East of Chicago Pizza,
56 Stower Lane
Norwalk, OH 44857
12pm – 1pm*

Port Clinton

(Pay for your own meal)
7/10, 8/14, 9/11
Cleats Restaurant
6801 E. Harbor Rd
Marblehead, OH 43440
12pm-1pm*

*Call Kathy Failor, Bereavement
Care Liaison for reservation –
419-625-5269

BUNCH FOR LUNCH

(Please bring covered dish)
7/1, 8/5, 9/9
Stein Hospice
1200 Sycamore Line
Sandusky, OH 44870
12pm – 1pm

HUGGERS AND MUNCHERS

(Pay for your own meal)
7/9 - Chet and Matt's Pizza
Strub Rd., Sandusky
8/13 - Cookout
Bring covered dish
1200 Sycamore Line, Sandusky
9/10 - Red Lobster
Rte. 250, Sandusky
5pm – 7pm
*Call Kathy Failor, Bereavement
Care Liaison for reservation –
419-625-5269

YACHT CLUB LUNCH BUFFET

(Pay for your own meal)
7/17, 8/21, 9/18
Sandusky Yacht Club
529 E. Water St.
Sandusky, OH 44870
12pm – 1pm
*Call Kathy Failor, Bereavement
Care Liaison for reservation –
419-625-5269