

## A Veteran's Last Christmas

Just two days before Christmas 2018, I had the privilege of honoring a Korean War veteran, and I received a holiday experience I'll remember the rest of my life.

I called ahead to ensure it was convenient for me to come to his home, and when the phone call was answered I heard Christmas music, laughter and many voices in the background. I explained who I was and why I wished to visit, expecting to make an appointment to come the next day. I was surprised when I was invited to come to the house immediately. I hesitated, but was assured that I would be welcomed by all. As I drove up to the house, the driveway was full of cars and many other cars were parked in the grass across the road.

(It was a small house and I entered through the kitchen full of people talking over snack plates full of holiday foods.) I was escorted into a small bedroom containing many family members. The veteran was lying comfortably, eyes closed, on his side facing the door. A young adult family member, I believe it was a granddaughter, was lying behind him lovingly rubbing his shoulders and speaking softly in his ear. He appeared to be resting comfortably but didn't respond when spoken too. After introductions, I leaned in close and presented him with a Certificate of Appreciation and said, "We pay special tribute to you for your military service to America and for advancing the universal hope of freedom and liberty for all." At that moment he opened his eyes and then closed them again. Saying nothing but, most assuredly, acknowledging that he understood the moment and his place in it. As you may imagine, many of the family became very tearful and it affected me as well. My voice breaking, I thanked him for his service and sacrifice.



To be part of such an intimate and personal moment in his and his family's life was both gratifying and humbling. It was important to his loved ones that his service to his country be commemorated, even if only at a simple bedside presentation.

To witness so much caring and love in that family is hope for us all. Especially today!

*Mark W. Faust, SMSgt USAF (Ret.)  
Stein Hospice Veteran Team*

#### STEIN PHYSICIANS

James Preston, DO – Medical Director  
Reagan Bristol, DO  
Nancy Cloak, MD  
Edward Radatz, DO  
Larry Robinson, DO

#### SENIOR MANAGEMENT

Jan Bucholz, MBA, MSN, RN, CHC, Chief Executive Officer  
Tamara Zuillhof, Chief Operating Officer  
Barb Metcalf, BSN, Chief Compliance Officer  
Jane Bruck, Finance Director  
Allison Burroughs, SHRM-CP, PHR, Human Resources Director  
Samantha Bechtel, MSSA, LISW-S, ACHP-SW, GC-C,  
Chief Clinical Support Officer  
Beth Frank, MBA, BSN, CPHQ, Quality and Education Director  
Michael Marsh, RN, Director of Nursing

#### STEIN HOSPICE

*Mission Statement: To provide comfort, compassion  
and support during life's final journey.*

#### LOCATIONS

**Administrative Office**  
**Sandusky**  
1200 Sycamore Line  
Sandusky, Ohio 44870  
419-625-5269  
1-800-625-5269

**Norwalk**  
49C Benedict Ave.  
Norwalk, Ohio 44857  
419-663-3222

**Port Clinton**  
1848 E. Harbor Road  
Port Clinton, Ohio 43452  
419-732-1787

**Stein Hospice Care Center**  
**Firelands Regional Medical**  
**Center South Campus**  
1912 Hayes Ave., 3rd Floor  
Sandusky, Ohio  
419-558-4164  
1-866-230-7597

**Tiffin**  
181 E. Perry St.  
Tiffin, Ohio 44883  
419-447-4040

#### EMAIL

**Volunteer info:** [volunteers@steinhospice.org](mailto:volunteers@steinhospice.org)  
**Donor/event info:** [development@steinhospice.org](mailto:development@steinhospice.org)  
**Referrals/questions:** [referralcenter@steinhospice.org](mailto:referralcenter@steinhospice.org)  
**All other inquiries:** [steinhospice@steinhospice.org](mailto:steinhospice@steinhospice.org)

#### IN TOUCH IS PUBLISHED BY:

Stein Hospice  
419-625-5269, 1-800-625-5269  
FAX 419-625-5761



[www.steinhospice.org](http://www.steinhospice.org)

## GO GREEN

Help Stein Hospice save money and care for the environment by receiving "In Touch" electronically. Just send an email to [newsletter@steinhospice.org](mailto:newsletter@steinhospice.org) and include both your email and mailing address. We will not distribute your email address or use it for any other purpose. "In Touch" is published quarterly and is also available online at [www.steinhospice.org](http://www.steinhospice.org).



Jan Bucholz,  
Chief Executive Officer

## Message from Chief Executive Officer

Veterans are beloved in this country. Most of us have veterans in our circle of family and friends and understand the sacrifices made by these heroes. These men and women have made, and continue to make, our way of life possible. Our debt to each of them can never be paid. We can only be grateful and do our part to assist them in any way possible.

Stein Hospice has had the privilege of serving veterans since our founding in 1981. Stories from staff and families confirm the end of life issues and needs of this population is ... sometimes... unique. Experiences, especially experienced in active combat, can leave scars that have never been noticed until their final days. Recognition of these issues have led to the development of interventions that can lessen the burden carried by these dying veterans and help bring healing to them and their loved ones.

Part of Stein Hospice's commitment to veterans is exemplified by our membership in the National Hospice Veterans Partnership (HVP) since its founding in 2012. HVP was founded by the National Hospice and Palliative Care Organization to promote greater understanding and development of more effective interventions for assisting veterans at the end of life. Four levels of expertise were initially developed. A fifth level has just recently been added. Programs that reach the fifth level are considered among the most dedicated and effective hospices that serve the veteran population. Stein has recently achieved the fifth level within HVP and cherish our service to veterans throughout our service area. Within this level, Stein will be rolling out additional services targeting ways to make the end of life easier for veterans and their families.

Veterans have always been there when our country needed them. Stein Hospice will be there for the veterans in our community when they need us.

With Love and Respect,



# Stein Volunteers Pay Respect to Veterans

It is a great honor for Stein volunteers to participate in ceremonies for veterans. These are just a few of the many stories of tributes throughout the year.



Longtime volunteer, Doris Quayle, sews on military patches to blankets. Each year, she sews approximately 500 patches onto these blankets. The blankets are then presented to members who served in the military, along with a pin and a certificate.

Our Veteran Volunteers, like Clyde Booze, assist with these presentations. Clyde visits fellow Veteran patients



Clyde Booze, Veteran Volunteer, honoring his classmate.

thanking them for their service and time spent in the military. At Stein Hospice, we understand and value the importance of camaraderie amongst our Veterans and that's why we are dedicated to growing our Veteran Volunteer team.

There are many volunteers dedicated to serving their compatriots at end of life, the following highlights just a few. Veteran Volunteers Ray Habart, Dick Mittendorf, Rick Bressler and Greg Hill feel their calling to visit Veteran patients. Sometimes they provide companionship by sitting, sharing good conversation, going for walks when able or watching TV together. Veteran Volunteers can relate to the Veteran patients on a level only they understand. Some of these volunteers are also members of our Vigil Team - a specialized team that focuses on being present with patients during their final hours of life.

During the month of November, Stein hosts an annual event, Wings for Warriors. Among those who attend, the Veterans are honored and recognized. Like all events, volunteers are a valuable asset to this event. They help with raffles, baked goods, and recognizing veterans present with a commemorative pin. Additionally, during November, Stein volunteers participate in several Veteran recognition ceremonies throughout the communities we serve. Volunteers are always motivated to participate.

Have you ever considered how you could give back to those who served? If you are a Veteran and would like to help other Veterans, or even if you are not a Veteran and want to give back to them, we encourage you to become a Stein Hospice Volunteer:

## 2020 LifeCourses Offered

**January 27th – 30th**

4:00pm – 7:30pm

181 E. Perry St.

Tiffin, Ohio 44883

**February 24th – 27th**

4:00pm – 7:30pm

Firelands South Campus – 3rd Floor

1912 Hayes Ave.

Sandusky, OH 44870

# Honoring



Veteran honored at Willows at Willard ceremony.



Huron County Senior Center  
Matt Redmond Veteran  
Service Huron County  
Executive Director pinning a  
lady who served our Country.



WHS student Landon Schaffer  
with Matt Raymond  
(Veteran - Marines),  
Director of the Huron County  
Veterans Service Office.



WHS student Caleb Walton  
presents Veteran Terry Henry  
Jr. (Navy) with his "mail call"  
bag. Students from Willard  
City Schools wrote letters  
for each of the veterans  
in attendance, presented  
them to each veteran during  
"mail call," reminiscent of  
their days in training and  
deployment.



Veteran honored at  
Fremont Senior Center



Veteran display at Clyde Gardens.



Makayla from Blossom and  
Mark Faust honor a Veteran



# Our Veterans



John Preece, Air Force Veteran,  
pinning another Veteran.



Admirals Pointe  
Nate Mealy, Chief Legal Counsel, Ohio Department  
of Veterans Services, Lisa Hudon and her son.

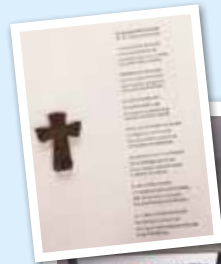


Mrs. Gant 97 year old being honored  
for her sacrifice. She lost her husband  
and son in combat. Mrs Gant has  
been awarded the Gold Star for her  
families' sacrifice to our Country.

View Point Apartments  
Veterans being honored.



Danbury Senior Center  
Three WWII veterans and six Vietnam Veterans were honored.



Gibsonburg Senior Center  
A 97 years young WWII Veteran who hand-  
carves crosses to share with everyone.



Genoa Senior Center  
Twin sisters being honored together  
for serving our country.



Elmore Senior Center  
WWII Veterans.



## If I Had to Care for My Spouse: How To Make A Plan of Action

February 26, 2020, 1:00 pm – 2:30 pm

Erie County Office Building, 3rd Fl., 247 Columbus Ave, Sandusky  
Panel Discussion in Partnership with Serving our Seniors

Panelists: **Crystal Meade**, LISW, Long Term Care Supervisor,  
Area Office on Aging; **Rachel Berry**, Stein Hospice;  
**Tina Elmlinger**, Health Care Advocate Trainer, Serving Our Seniors;  
**Anthony Pool**, Senior Advocate, Serving Our Seniors.

## Fundraising Events

### Wally & the Beavs Benefit Show

January 11 – Barrel House Saloon

### Mardis Gras Event

February 25 – Plum Brook Country Club

### "Nine for Stein" Bowling Event

March 8 – Plaza Lanes  
2641 E. State St., Fremont

*Tickets/registration for all events available online at [steinhospice.org](http://steinhospice.org)*

## JANUARY events

### Songs with Stein 30's Era Music

#### Fremont Senior Center

Date: January 6th

Location: 1101 Castalia Street, Fremont, OH

Time: 10:30am-11:30am

#### Port Clinton Senior Center

Date: January 7th

Location: 320 E. 3rd Street, Port Clinton, OH

Time: 12:00pm-1:00pm

#### Clyde Senior Center

Date: January 8th

Location: 900 N. Woodland, Clyde OH

Time: 10:30am-11:30am

#### Oak Harbor Senior Center

Date: January 13th

Location: 8180 State Rt 163, Oak Harbor, OH

Time: 12:00pm-1:00pm

#### Huron County Senior Center

Date: January 14th

Location: 130 Shady Lane Drive, Norwalk, OH

Time: 11:30am-12:30pm

#### Elmore Senior Center

Date: January 16th

Location: 19225 Witty Road, Elmore, OH

Time: 12:00pm-1:00pm

#### View Point Apartments

Date: January 22nd

Location: 215 E. Shoreline Drive, Sandusky, Ohio

Time: 2:00pm-3:00pm

#### Erie County Senior Center

Date: January 24th

Location: 620 E. Water Street, Sandusky, OH

Time: 12:00pm-1:00pm

#### Gibsonburg Senior Center

Date: January 27th

Location: 100 Meadow Lane, Gibsonburg, OH

Time: 10:30am-11:30am

#### Genoa Senior Center

Date: January 29th

Location: 514 Main Street

Time: 12:00pm-1:00pm

### Community Bingo

Date: January 28th

Location: 181 E. Perry Street, Tiffin OH

Time: 3:00pm-4:00pm.

### Ageism

#### Erie County Senior Center

Date: January 10th

Location: 620 E. Water Street, Sandusky, OH

Time: 12:00pm-1:00pm

Speaker: Katherine Hall

### LifeCourse

Date: January 27th – 30th

Location: 181 E. Perry St., Tiffin, Ohio 44883

Time: 4:00pm – 7:30pm



# FEBRUARY events

## Songs with Stein 40's Era Music

---

### Fremont Senior Center

Date: February 3rd

Location: 1101 Castalia Street, Fremont, OH

Time: 10:30am-11:30am

### Elmore Senior Center

Date: February 4th

Location: 19225 Witty Road, Elmore, OH

Time: 12:00pm-1:00pm

### Oak Harbor Senior Center

Date: February 10th

Location: 8180 State Rt 163, Oak Harbor, OH

Time: 12:00pm-1:00pm

### Huron County Senior Center

Date: February 11th

Location: 130 Shady Lane Drive, Norwalk, OH

Time: 11:30am-12:30pm

### Clyde Senior Center

Date: February 12th

Location: 900 N. Woodland Avenue, Clyde, OH

Time: 10:30am-11:30am

### Port Clinton Senior Center

Date: February 13th

Location: 320 E. 3rd Street, Port Clinton, OH

Time: 12:00pm-1:00pm

### View Point Apartments

February 19th

Location: 215 E. Shoreline Drive, Sandusky, Ohio

Time: 2:00pm-3:00pm

### Gibsonburg Senior Center

Date: February 24th

Location: 100 Meadow Lane, Gibsonburg, OH

Time: 10:30am-11:30am

### Erie County Senior Center

Date: February 27th

Location: 620 E. Water Street, Sandusky, OH

Time: 12:00pm-1:00pm

### Genoa Senior Center

Date: February 28th

Location: 514 Main Street

Time: 12:00pm-1:00pm

## Community Bingo

---

Date: February 25th

Location: 181 E. Perry Street, Tiffin OH

Time: 3:00pm-4:00pm

## LifeCourse

---

Date: February 24th – 27th

Location: Firelands South Campus – 3rd Floor

1912 Hayes Ave., Sandusky, OH 44870

Time: 4:00pm – 7:30pm

# MARCH events

## Songs with Stein 50's Era Music

---

### Fremont Senior Center

Date: March 2

Location: 1101 Castalia Street, Fremont, OH

Time: 10:30am-11:30am

### Oak Harbor Senior Center

Date: March 9th

Location: 8180 State Rt 163, Oak Harbor, OH

Time: 12:00pm-1:00pm

### Huron County Senior Center

Date: March 10th

Location: 130 Shady Lane Drive, Norwalk, OH

Time: 11:30am-12:30pm

### Clyde Senior Center

Date: March 11th

Location: 900 N. Woodland Avenue, Clyde, OH

Time: 10:30am-11:30am

### Port Clinton Senior Center

Date: March 13th

Location: 320 E. 3rd Street, Port Clinton, OH

Time: 12:00pm-1:00pm

### View Point Apartments

Date: March 18th

Location: 215 E. Shoreline Drive, Sandusky, Ohio

Time: 2:00pm-3:00pm

### Elmore Senior Center

Date: March 19th

Location: 19225 Witty Road, Elmore, OH

Time: 12:00pm-1:00pm

### Genoa Senior Center

Date: March 25th

Times: 12:00pm-1:00pm

### Gibsonburg Senior Center

Date: March 30th

Location: 514 Main Street

Time: 10:30am-11:30am

### Erie County Senior Center

Date: March 27th

Location: 620 E. Water Street, Sandusky, OH

Time: 12:00pm-1:00pm

## Community Bingo

---

Date: March 31st

Location: 181 E. Perry Street, Tiffin OH

Time: 3:00pm-4:00pm

## BEREAVEMENT SUPPORT GROUPS:

All groups are free and available to anyone in the community regardless of previous or current involvement with Stein Hospice. Many groups are held in multiple locations throughout the year and as needed. Stein Hospice Bereavement Department also holds Annual Memorial Services in the spring to honor those who died in the previous year and Annual Hope for the Holidays programs in the fall to aide in coping with the holidays when grieving. To register for any groups, events or for further information, please contact the Bereavement Care Liaison at 419-625-5269 or 1-800-625-5269.

### ADULT SUPPORT GROUPS:

**Serenity Seekers** is for the loss of any adult loved one. Meets once a week for 6 weeks throughout the year.

**Healing Hearts** is an ongoing monthly group for graduates of Serenity Seekers group.

**A New Dawn** is for adult survivors of separation/divorce. Meets once a week for 6 weeks.

**With the Guys** is for men who have lost a loved one. Meets once a week for 6 weeks.

**Rains End** is for adults who have lost a loved one through suicide. Meets once a week for 6 weeks.

**Clear Skies** is an ongoing monthly group for graduates of Rain's End group.

**M.I.S.S. You** is for men and women who are grieving a pregnancy loss and infant death. Meets once a week for 6 weeks.

**Tiffin Grief Support Group** is for anyone that has suffered the loss of an adult loved one and meets monthly.

### ADULT BEREAVEMENT SOCIAL GROUPS:

**Bunch for Lunch** meets at 12pm the 1st Monday of every month at Stein Hospice Sandusky office. This is a potluck, please bring a side dish or dessert, Stein provides the main course.

**Huggers and Munchers** meets at 5pm the 2nd Tuesday of every month at various restaurants.

**Sandusky Yacht Club** meets at 12pm the 3rd Weds of every month.

**Norwalk Healing Hearts Lunch Bunch** meets at 12pm the 1st Weds of every month at a restaurant in Norwalk.

**Port Clinton Healing Hearts Lunch Bunch** meets at 12pm the 2nd Weds of every month at a restaurant in Port Clinton.

**Tiffin Lunch with Friends** meets at 12pm the 4th Thursday of every month at the Community Hospice Care by Stein office.

### CHILDREN AND ADOLESCENT SUPPORT GROUPS:

**Recovery Riders** is a group for children ages 6-12 who have lost a loved one through death.

**RUOK** is a group for adolescents ages 13-18 who have lost a loved one through death.

**Tough Cookies** is a group for children ages 6-12 who have had any type of loss outside of death.

**Next Step** is a group for adolescents who have had any type of loss outside of death.

**Club USA** is a groups for children and adolescents who have a loved one deployed in the military.

**Camp Good Grief** is a week long day summer camp for children and adolescents age 5-13 who have experienced any type of loss.